

TRS Information Breach

Date: April 14, 2011

A large number of Texans whose personal information was inadvertently disclosed on an agency server that was accessible to the public. The information was in data transferred by the Teacher Retirement System of Texas (TRS), the Texas Workforce Commission (TWC) and the Employees Retirement System of Texas (ERS). "I deeply regret the exposure of the personal information that occurred and am angry that it happened," Texas Comptroller Susan Combs said. The records contained the names and mailing addresses of individuals. The records also included Social Security numbers, and to varying degrees also contained other information such as dates of birth or driver's license numbers – all the numbers were embedded in a chain of numbers and not in separate fields. A website has been set up for individuals at www.TXsafeguard.org to provide details and recommended steps to protect your identity. Also, a special toll free phone line is available for people to call. Open 24 hours a day, the number is 1-855-474-2065. TRS is also encouraging people to contact one credit bureau, that credit bureau will share the fraud with the other two. There is no need to contact all 3 bureaus. This alert stays on for 90 days.

- [Equifax](http://www.equifax.com): 1-877-576-5734;
- [Experian](http://www.experian.com/fraud): 1-888-397-3742; www.experian.com/fraud
- [TransUnion](http://www.transunion.com): 1-800-680-7289; www.transunion.com
- [Customer Compensation and Appreciation Bonanza Letter](#)